

## NOTICE BEFORE FILLING THE COMPLAINT

From

20 July, 2017

**Sunil Krishnan**  
**Kudassanadu**  
**Pathanmathitta, Kerala**  
**Phone: 9846420923**

To

Proprietor  
Bespoke Décor  
Door No 63/291B,  
Kaloor-Kadavanthara Road,  
Opp. Golulam Oottupura Restaurant,  
Kadavanthara, Pin:682020, Kochi, Kerala  
Phone: 9020107022, 0484 4047023

1<sup>st</sup> Respondent

Managing Director  
Sleek International Pvt. Ltd.  
Regd Office: 301/302, D & G Wing,  
3rd Floor, Lotus Corporate Park,  
Graham Firth Compound, Off Western Express  
Highway, Goregaon – East, Mumbai 400063

2<sup>nd</sup> Respondent

Dear Sir/Madam:

This is to bring your kind notice that I had purchased a Modular Kitchen from the 1<sup>st</sup> reposdent by paying Rs. 3,00,000/- (Rupees Three Lakh only), in accordance with the details provided in the advertisement, brochure and website and taken for granted their offer was accepted by me.

- *Receipt No : BD-1718-R003 Date 27-Dec-16 - Rs : 50,000/-*
- *Receipt No : BD-1718-R011 Date 21-Feb-17 - Rs : 10,000/-*
- *Receipt No : BD-1718-R010 Date 22-Feb-17 - Rs : 1,50,000/-*
- *Receipt No : BD-1718-R012 Date 2-May-17 - Rs : 90,000/-*

In your website and brochure, you are offering the kitchen will be in function with four easy steps; (1) Assessment, (2) Design, (3) Installation, (4) Warranty and

promising the 'kitchen making process' will be completed within 35 to 40 days. More than 6 months have passed since the payment, the kitchen is not yet fully installed and not in function. Due to the incomplete work, we are unable to use the house and facing extreme mental agony and hardship.

I have reported the above matter to you several times, but despite all my pleadings you have not resolved the deficiency in services which is indeed regrettable. On account of your aforesaid dereliction of duty, failure and neglect to rectify the same I have suffered losses, incurred expenses, mental agony, which you are liable to compensate to me.

You are hereby finally called upon to (1) carry away the defective products you placed over there in my kitchen and refund the paid amount Rs Three Lakhs with interest and (2) Pay compensation for financial loss/injury/mental agony/hardship suffered due to your negligence and deficiency in services in the sum of Rs Fifty Thousand with interest within 15 days of the receipt of this notice failing which I shall be constrained to initiate against you for redressal of my aforesaid grievances and recovery of the aforesaid amount through such proceedings, both civil and criminal as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 1986 exclusively at your own risk, cost, responsibility and consequences which please note.

Yours faithfully,

**Sunil Krishnan**

- **Sleek Kitchen Stores**

**Sleek Component Distributors**

Kitchen World (Angamali)

Prince C T

Sleek Kitchen World 1st Floor, Gg Tower, Near Elite Palazzo Aluva Road, Angamaly

Pin:683572

City:Ernakulam

Kitchen 'N' Style

Prince C T

Kitchen 'N' Style, Vallathol Junction, Sea Port- Airport Road, Suburban Club, Thrikkakkara

Pin:682021

City:Kochi

- 
- 

Bespoke Decor

Prince C T

Door No 63/291B, Kaloorkadavanthara Road, Opp. Golulam Oottupura Restaurant,

Kadavanthara

Pin:682320

City:Kochi

- 
- 

HHYS Inframart (Kochi)

Prince C T

Geethanjali Junction, NH Bypass, 2nd Floor, Thirunilath Building, Vytilla

Pin:682032

City:Kochi

Vismaya Kitchen

Denny Cherian

Shop No. 39/4-5, 1st Floor, Vilanilam, Ebenezer Complex, Near Fir Station, Adoor,

Pathanamthitta

Pin:691523

City:Adoor

HHYS Infra Mart

Denny Cherian

Mukkavala, Kayamkulam, Bank Road

Pin:690502

City:Kayamkulam

Kitchen Gallery (Trivandrum)

Midhun T.S

TC2/44, Opp. FCI, Ullor Road, Kesavadasapuram

Pin:695004

City:Thiruvananthapuram

- 
-

New Chalai Ahencies

**Midhun T.S**

New Chalai Kitchens, Tc 79/342, CPS Plaza, Opp. Nissan Showroom, NH Bypass,  
Venpalavattom

Pin:695029

City:Thiruvananthapuram

- 
- 

Kitchen Gallery

**Midhun T.S**

Bldg. No. AMC - XV/870, 1st Floor, Near Thpasta Theatre, Poovanpara, Alamkodu, Attingal  
Pin:695102

City:Thiruvananthapuram

Midland Paints

**Prince C T**

Opp. Town Police Station, KPK Menon Road

Pin:673001

City:Calicut

- 
- 

Midland Kitchens

**Sinto KA**

1/1350 Panicker Road, Near Sreerosh Apartment, Nadakkav

Pin:673011

City:Calicut

Dream Kitchen & Interior

**Shanjo George**

52/1606, 1st Floor, Aman Tower, M.G. Road, Near West Fort Junction

Pin:680004

City:Thrissur

Home Solutions

**Shanjo George**

CM Centre, Calicult Bypass Road, Manali Jn

Pin:678001

City:Palakkad

Kurikkal Home Solutions

**Sinto KA**

Sleek Kitchen World, Celestial Apartment, Opp. Malayala Manorama, Tt Road

Pin:670002

City:Kannur

Mubarak Paints

**Midhun T.S**

Mubarak Kitchens, Near KFC, Polayathodu Junction

Pin:691001

City:Kollam